

GRCC Self-Assessment of Michigan Quality Award (Baldrige) Criteria

Approximate Time: This task will take approximately 2.5 hours to complete.

Directions: For each area in the Michigan Quality Award application, evaluate the degree to which you think we are making progress or indicate the priority for future attention using the scale below.

	We are making acceptable progress	Area needs attention – lower priority	Area needs a great deal of attention – higher priority	NOTES
Organizational Profile				
P.1				
A1				
A2				
A3				
A4				
A5				
B1				
B2				
P.2				
A1				
A2				
B				
C				
1.0 Leadership				
1.1				
A1				
A2				
B1				
B2				
B3				
1.2				
A1				
A2				

	We are making acceptable progress	Area needs attention – lower priority	Area needs a great deal of attention – higher priority	NOTES
A3				
B				
2.0 Strategic Planning				
2.1				
A1				
A2				
B1				
B2				
2.2				
A1				
A2				
A3				
A4				
B				
3.0 Student, Stakeholder, and Market Focus				
3.1				
A1				
A2				
A3				
B1				
B2				
3.3				
A1				
A2				
A3				
A4				
B1				
B2				
B3				
B4				

	We are making acceptable progress	Area needs attention – lower priority	Area needs a great deal of attention – higher priority	NOTES
4.0 Information and Analysis				
A1				
A2				
A3				
A4				
B1				
B2				
B3				
4.2				
A1				
A2				
A3				
B1				
B2				
5.0 Faculty and Staff Focus				
5.1				
A1				
A2				
A3				
A4				
A5				
5.2				
A1				
A2				
A3				
A4				
A5				
5.3				
A				
B1				

	We are making acceptable progress	Area needs attention – lower priority	Area needs a great deal of attention – higher priority	NOTES
B2				
B3				
B4				
6.0 Process Management				
6.1				
A1				
A2				
A3				
A4				
A5				
A6				
A7				
A8				
B1				
B2				
B3				
B4				
B5				
6.2				
A1				
A2				
A3				
A4				
A5				
6.3				
A1				
A2				
A3				
A4				
A5				

	We are making acceptable progress	Area needs attention – lower priority	Area needs a great deal of attention – higher priority	NOTES
A6				
A7				
7.0 Organizational Performance Results				
7.1				
A				
7.2				
A1				
A2				
7.3				
A1				
A2				
7.4				
A1				
A2				
7.5				
A1				
A2				
B				

OVERALL COMMENTS: